



Use this map region numbers as quick links to that specific region information or scroll down to view region list.

HSTD Services

Who is eligible?

Medicaid, Department for the Blind, and Vocational Rehabilitation recipients are transported by the Human Service Delivery Program.

What region do I live in?

Find your [region](#), then call the broker number for transportation services in your area.

How does it work?

Recipients needing to schedule transportation services should contact their regional broker during their normal office hours of Monday - Friday from 8:00 a.m. to 4:30 p.m. and Saturday from 8:00 a.m. to 1:00 p.m. local time. After hours, paging is available, including Sundays and state holidays, for immediate or "urgent care" transportation.

Brokers provide transportation services between 6:00am and 8:00pm Monday through Friday and between 8:00am and 1:00pm on Saturdays. Urgent Care transportation is available twenty-four hours a day, seven days a week.

**Please schedule at least seventy-two (72) hours in advance.
If you have to cancel your transportation, call your local Broker.**

Regions. Brokers, and Toll Free Numbers	Counties Served
Region 1 Paducah Area Transit Systems (PATS) Toll Free # (877) 828-7287	Ballard Calloway Carlisle Fulton Graves Hickman Marshall McCracken
Region 2 Pennyrile Allied Community Services, Inc. (PACS) Toll Free # (800) 467-4601	Caldwell Christian Crittenden Hopkins Livingston Lyon Muhlenburg Todd Trigg
Region 4 Central KY Community Action Agency (CKCAC) Toll Free # (888) 817-5910	Breckinridge Grayson Hardin Larue Marion Meade Nelson
Region 5 LKLP Community Action Council Toll Free # (866) 348-8579	Adair Allen Barren Butler Daviess Edmonson Green Hancock Hart Henderson Logan McLean Metcalf Ohio Simpson Taylor Union Warren

	Webster
Region 6 LogistiCare Solutions Toll Free # (866) 251-7404	Bullitt Jefferson Oldham Shelby Spencer
Region 8 Bluegrass Community Action (BUS) Toll Free # (800) 456-6588	Anderson Boyle Casey Franklin Garrard Jessamine Lincoln Mercer Scott Washington Woodford
Region 10 Federated Transportation Services of the Bluegrass (FTSB) Toll Free # (888) 848-0989	Fayette
Region 12 Rural Transit Enterprises Coordinated (RTEC) Toll Free # (800) 321-7832	Bell Clinton Cumberland Knox Laurel McCreary Monroe Pulaski Rockcastle Russell Wayne Whitley
Region 13 LKLP Community Action Council Toll Free #	Bath Boone Bourbon Boyd Bracken Breathitt

(800) 245-2826

Campbell
Carroll
Carter
Clark
Clay
Elliott
Estill
Fleming
Gallatin
Grant
Greenup
Harlan
Harrison
Henry
Jackson
Kenton
Knott
Lawrence
Lee
Leslie
Letcher
Lewis
Madison
Mason
Menifee
Montgomery
Morgan
Nicholas
Owen
Owsley
Pendleton
Perry
Powell
Robertson
Rowan
Trimble
Wolfe

Region 14
Sandy Valley Transportation
Services (SCTS)

Toll Free #
(800) 444-7433

Floyd
Johnson
Magoffin
Martin
Pike